



**भारतीय स्टेट बैंक**  
**State Bank of India**

स्थानीय प्रधान कार्यालय  
तिलक मार्ग, सी-स्कीम, जयपुर - 302 005

Local Head Office  
Tilak Marg, C-Scheme, JAIPUR - 302 005

दूरभाष/Tel. (PBX) : 0141-2227021, 2227144, 2227583, 2227221

To,  
Dy. General Manager(Business and Operations)  
State Bank of India,  
Administrative Office-1,2,3,4,5,6  
JAIPUR.

Dated: 04/07/2017  
GBU/

**SUB: e-MITRAS AN e-GOVERNANCE INITIATIVE OF DoIT&C, GOVT. OF RAJASTHAN**  
**WAIVER OF CASH HANDLING CHARGES TO E-MITRAS AND TRANSACTION FEES**

The Do IT&C has developed e-Mitra portal under the e-Governance initiative of the Govt. of Rajasthan (GoR). It has been implemented in all the districts of the state using Public-private Partnership(PPP) model for the convenience and transparency to citizens, in availing various services of the Government and Private sectors under the same roof, at their doorstep using e-platform. Funds are collected against these services by the e-Mitras, usually by cash, and deposited in the bank accounts maintained by them on a regular basis. The daily collection in the e-Mitras are remitted to the pooling account no.61201212107 opened by Do IT&C in the name Rajcomp info Services Ltd.- Rajonline(nodal account) at our Tilak Marg branch. Fund transfer from the nodal account to various stakeholders will be done by the authorized officials of Do IT&C using our CINB facility.

There are at present 60,000 nos. of e-Mitras operating the Rajasthan, of which there are 36,777 nos. of active eMitras operating from various branches of our Bank. The e-Mitras are the touch points for the public to approach for making payments to the Govt. for the services availed and there are large instances wherein, the payments are made in cash.

At the request of the Do IT&C, we advise that the appropriate authority has accorded approval on 23.06.2017, for waiver of the following charges for a period of 1 year from the date of approval as a special case:

- 100% waiver of Cash Handling charges on deposits made in e-Mitra **Current Accounts** in the State of Rajasthan.
- 100% waiver of Transaction charges(RTGS/NEFT charges) being applied to the e-Mitra Kiosk Holder accounts and the Pooling Accounts.
- Refund of charges already recovered since 13.05.2017.

Please instruct all operating functionaries/branches maintaining e-Mitra accounts under your control accordingly,

Yours faithfully,

Sd/-  
DY. GENERAL MANAGER(DIGITAL&TBU)

Copy to : SA & Joint Director (Do IT & C),Govt. of Rajasthan, Yojana Bhawan, C-Scheme,JAIPUR For information.

  
DY. GENERAL MANAGER(DIGITAL&TBU)