

Ref. No.: F11 (135)/DoIT/Project/2012/Pt-2/04642/2018

Dated: 14.12.18

e-Mitra Circular 32

In the State Level Committee meeting held on 23rd Sept'16 under the chairmanship of Principal Secretary IT&C at Yojana Bhawan, Jaipur; following rates were finalized for the below line department services delivered through e-Mitra kiosk network:

Rates for the delivery of various services through e-Mitra kiosk network approved by State Level Committee			
S. No.	Service Name	Rates approved by State Level Committee	Remarks
M/s HOME CREDIT INDIA FINANCE PRIVATE LIMITED			
1	Repay Loans (Mobile / Two Wheelers etc.)	Rs 18/- per transaction	Inclusive of GST To be paid by M/s HOME CREDIT INDIA FINANCE PRIVATE LIMITED
M/s PRODEA SYSTEMS INC.			
2	Making payment of installation fees for 'Over the Top' Set Up Box	Rs 15/- per transaction	Inclusive of GST To be paid by M/s PRODEA SYSTEMS INC.
M/s Data Infosys			
3	BSNL Prepaid Recharge	3.70% of the transaction amount	To be paid by M/s Data Infosys

In the State Level Committee meeting held on 24th July'17 under the chairmanship of Principal Secretary IT&C at Yojana Bhawan, Jaipur; following rates were finalized for the below line department services delivered through e-Mitra kiosk network:

Rates for the delivery of various services through e-Mitra kiosk network approved by State Level Committee			
S. No.	Service Name	Rates approved by State Level Committee	Remarks
1. Goods and Services Tax (GST) Services			
1	GST Registration / Migration	Rs 200/- per Registration / Migration	To be paid by Applicant
	Subsequent scanning & uploading of pages	Rs 3/- per page	Includes data entry and scanning & uploading of up to 15 pages
2	GST Return Filing – GSTR 1, GSTR 2A, GSTR3B, GSTR 4, GSTR 5, GSTR 6, GSTR 7, GSTR 8, GSTR 11	Rs 50/- Plus INR 0.50/- per manual entry of invoice (No charges for auto-populated entry)	To be paid by Applicant Includes all the activities such as filling of eForm, manual entry of invoices (if required)
3	View and submission of auto-populated forms (Does not involve any data entry)	Rs 10/- per transaction	To be paid by Applicant
4	Consultancy for GST related services such as Registration / Return Filing	Rs 50/-	To be paid by Applicant Includes follow ups till the successful GST registration / return filing
5	Black & White Printout	Rs 5/- per page	

Above rates are inclusive of GST.



2. Planning Department

S. No.	Service Name	Rates approved by State Level Committee	Remarks
6	Bhamashah money withdrawal	Rs 5/-	To be paid by Respective Department

Above rates are inclusive of GST.

3. Energy Efficient Services Ltd. (EESL)

S. No.	Service Name	Rates approved by State Level Committee	Remarks
7	Revision in the rates of Distribution of Energy Efficient 9W LED Bulb	Rs 9/- per bulb Inclusive of GST	Effective from 1 st Dec'16 to 31 st July'17 To be paid by EESL
8	Revision in the rates of Distribution of Energy Efficient 9W LED Bulb	Rs 8/- per bulb Exclusive of GST	Effective from 1 st Aug'17 To be paid by EESL
9	Replacement of technically defective 7W LED Bulb during warranty period	Rs 2/- per bulb	Exclusive of GST To be paid by EESL
10	Energy Efficient Fans (BEE 5 Star Ceiling Fans)	Rs 45/- per fan	Exclusive of GST To be paid by EESL
11	Energy Efficient Tube Lights	Rs 10.92/- per tube light	Exclusive of GST To be paid by EESL

Above rates are inclusive of GST.

4. Directorate of Social Justice & Empowerment

S. No.	Service Name	Rates approved by State Level Committee	Remarks
12	Disability Registration	Rs 30/- per form	To be paid by Respective Department

Above rates are inclusive of GST.

5. IFFCO TOKIO General Insurance Company Ltd. / United India Insurance Company Ltd. / Chola Mandal General Insurance Company Ltd. / Agriculture Insurance Company Ltd.

S. No.	Service Name	Rates approved by State Level Committee	Remarks
13	eForm filling for "CROP INSURANCE"	Rs 30/- per transaction	Respective Insurance Co.
14	For making payment of Insurance / Dues	For amount up to INR 2,000 Rs 5/- per transaction For amount in range of INR 2001/- to INR 10,000 Rs 10/- per transaction For amount above INR 10,000/- Rs 25/- per transaction	Respective Insurance Co.

Above rates are inclusive of GST.

6. WININ TAXSCOPE Limited (Tax2Win)

S. No.	Service Name	Tax2Win Fees (in INR)	Rates approved by State Level Committee	Remarks
15	Income Tax Returning Filing	Rs 380/- Inclusive of GST	Rs 30/- per form	Tax2Win

Above rates are exclusive of GST.

7. Karma Primary Healthcare Service Pvt. Ltd.

S. No.	Service Name	Karma Healthcare Fees Inclusive of GST (in INR)	Rates approved by State Level Committee	Remarks
16	Online video consultation with doctor through Skype.	Rs 100/- per consultation	Rs 30/- per transaction	Exclusive of GST
17	Online video consultation with specialist doctor through Skype.	Rs 140/- per consultation	Rs 30/- per transaction	To be paid by Karma Primary Healthcare Service Pvt. Ltd.
18	Follow up visit	No Fees	Rs 20/- per transaction	Inclusive of GST To be paid by Applicant

8. Miscellaneous

S. No.	Service Name	Rates approved by State Level Committee	Remarks
19	Webcasting through e-Mitra kiosks in any event such as Global Rajasthan AgriTech Meet etc.	Rs 100/- per form	Inclusive of GST To be paid by Respective Department
20	Rates to be charged from online user for availing services that are delivered through 3 rd party portal integration with e-Mitra	Same as rates approved by State Level Committee	Applicant

In the State Level Committee meeting held on 14th Sept'18 under the chairmanship of Principal Secretary IT&C at Yojana Bhawan, Jaipur; following rates were finalized for the below line department services delivered through e-Mitra kiosk network:

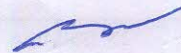
1. e-Mitra Plus:

For the services such as electricity / water / postpaid mobile / postpaid landline bill payment where e-Mitra service charges are paid by respective department / organization and extra paid amount can be adjusted in upcoming billing cycle:

- Same e-Mitra rates will be applicable as e-Mitra plus service charges and will be paid by respective department / organization.
- Also the amount collected over & above the bill amount due to round on to nearest higher value in multiple of 10 will be transferred to the respective department / organization wherein extra paid amount will be adjusted in consumer's next billing cycle.

For the services where the extra paid amount cannot be adjusted in upcoming billing cycle:

- The amount collected over & above the department fees / bill amount due to round on to nearest higher value in multiple of 10 will be taken as e-Mitra Plus service charges. Example - For speed violation challan amount of Rs 512/-, the amount to be paid on e-Mitra Plus Service ATM is Rs 520/-. In this case, Rs 8/- is taken as e-Mitra Plus service charges.



State Level Committee (SLC) fixed the standard rates for following services being delivered through e-Mitra Plus Service ATM:

S. No.	Service Name	Rates approved by State Level Committee	Remarks
1	Delivery of coloured printout of certificates such as Bonafide Certificate on pre-printed plastic cards i.e. PVC.	Rs 50/- per card	To be paid by Applicant
2	Printout of Digitally signed certificates such as Bonafide, Caste, Jamabandi etc. on govt. approved pre-printed stationery	Rs 10/- per page	Consumables such as pre-printed stationery, PVC cards are maintained by machine operator

Above rates are inclusive of GST.

2. Revision in the rate structure of e-Mitra services.

Revised rates for "Application Form Filling" services effective from 01st Oct'18.

S. No.	Service Name	Rates approved by State Level Committee	Remarks
3	"Application Form Filling" for exams / recruitments / registration / govt. schemes etc.	Rs 25/- per form	Involves data entry scan & upload of up to 3 A-4 sheets. Fixed minimum rates of Rs 25/- per form
		Rs 40/- per form	Involves data entry scan & upload of 4 to 5 A-4 sheets
		Rs 75/- per form	Involves data entry scan & upload of 6 to 10 A-4 sheets
	Subsequent scan & upload of A-4 pages	Rs 3/- per page	Beyond 10 pages

Above rates are inclusive of GST.

With reference to e-Mitra Circular 31 issued vide F11(135)/DoIT/Project/2012/Pt-2/ML-4314 dated 03-10-2018, it is to clarify that rates of following services have been revised as below. Revised rates are inclusive of all taxes and effective from 01st Oct'18.

S. No.	DEPT NAME	SERVICE NAME	Existing e-Mitra Rates (In Rs.)	Revised e-Mitra Rates (In Rs.)
4.	PLANNING DEPARTMENT	EMITRA-MEMBER DELETE AFTER CARD PRINT	21	25
5.	PLANNING DEPARTMENT	UPDATE PPO-BPL DETAILS-EMITRA AFTER CARD PRINT	21	25
6.	PLANNING DEPARTMENT	EMITRA FAMILY CARD REQUEST	32	30
7.	PLANNING DEPARTMENT	EMITRA HOF DELETION-AFTER CARD PRINT	21	25
8.	PLANNING DEPARTMENT	EMITRA-FAMILY TRANSFER AFTER CARD PRINT	21	25
9.	PLANNING DEPARTMENT	UPDATE BANK DETAILS EMITRA AFTER CARD PRINT	21	25

Above rates are to be paid by Applicant and are inclusive of GST.

3. Indian Railway Catering and Tourism Corporation Ltd.

S. No.	Service Name	Rates approved by State Level Committee	Remarks
10	Railway eTicket Booking	<ul style="list-style-type: none"> - Rs 20/- per ticket for Non-AC classes - Rs 40/- per ticket for AC classes <p>In addition to above, Payment Gateway Charges on actual ticket fare</p> <ul style="list-style-type: none"> - 1% of the transaction amount for value above Rs 2,000/- - 0.75% of the transaction amount for value up to Rs 2,000/- 	To be paid by Customer / Passenger

- These rates are as per IRCTC policy for e-Governance Principal Service Provider (e-GPSPs), 2018
- These rates are irrespective of the no. of passengers in a ticket.
- These rates are inclusive of GST.
- These charges may change subject to changes as per instructions of ministry of Railways issued from time to time.

4. Reliance Retail Ltd (RRL)

S. No.	Service Name	Rates approved by State Level Committee	Remarks
11	e-Recharge / Top Up	7.5% of the value of recharge	Inclusive of GST To be paid by RRL
12	Distribution and Activation of Sims through eKYC (For activation of SIM along with the recharge of Rs 99/-)	Rs 20/-	Exclusive of GST To be paid by RRL
13	Commission on JioPhone (For activation of SIM and end user acquires and activates the JioPhone from e-Mitra kiosk)	Rs 153/- per JioPhone	Exclusive of GST To be paid by RRL
14	Commission on JioPhone (For activation of SIM and end user acquires and activates the JioPhone from the camp set up by RRL or from Jio Point / Jio Store of RRL)	Rs 100/- per JioPhone	Exclusive of GST To be paid by RRL

5. Mantis Technologies Private Limited (Travel Yaari)

S. No.	Service Name	Rates approved by State Level Committee	Remarks
15	Online booking of Bus Ticket – Private Bus Operators	8% of the transaction amount	To be paid by Mantis Technologies Private Limited (Travel Yaari)

16	Online booking of bus ticket – Public Bus Operators a) PUNBUS (Punjab Roadways) b) UPSRTC (UP State Road Transport Corporation) c) HRTC (Himachal Road Tourism Corporation) d) HPTDC (Himachal Pradesh Tourism Development Corporation)	Rs 14/- per seat	To be paid by Mantis Technologies Private Limited (Travel Yaari)
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Above rates are inclusive of GST.

6. Oravel Stay Pvt. Ltd.

S. No.	Service Name	Rates approved by State Level Committee	Remarks
17	Booking of Hotel Rooms	3% on the net selling price on every room	To be paid by Oravel Stay Pvt. Ltd.

Above rates are exclusive of GST.

7. Ibibo Group Pvt. Ltd. (Redbus)

S. No.	Service Name	Rates approved by State Level Committee	Remarks
18	Online booking of Bus Ticket – Private Bus Operators	7% of the transaction amount	To be paid by Ibibo Group Pvt. Ltd. (Redbus)
19	Online booking of Bus Ticket – Public Bus Operators		
(i)	Goa Transport Roadways (KTCL)	7% of the transaction amount	To be paid by Ibibo Group Pvt. Ltd. (Redbus)
(ii)	Bihar State Tourism Development Corporation (BSTDC)	3% of the transaction amount	To be paid by Ibibo Group Pvt. Ltd. (Redbus)
(iii)	a) Odisha State Road Transport Corporation (OSRTC) b) Jammu and Kashmir State Road Transport Corporation (JKRTC) c) Punjab Roadway Transport Corporation (PEPSU) d) Himachal Road Transport Corporation (HRTC) e) Gujarat State Road Transport Corporation (GSRTC) f) West Bengal Surface Transport Corporation (WBSTC) g) South Bengal State Transport Corporation (SBSTC) h) Assam State Transport Corporation i) Maharashtra State Road Transport Corporation (MSRTC)	2% of the transaction amount	To be paid by Ibibo Group Pvt. Ltd. (Redbus)

Above rates are inclusive of GST.

8. Department of Forest

S. No.	Service Name	Rates approved by State Level Committee	Remarks
20	Ticket booking for Hathigaon at e-Mitra kiosk	Rs 5/- per visitor (Indian) Rs 20/- per visitor (Non-Indian)	To be paid by Applicant

Above rates are inclusive of GST

9. Rajasthan Medicare Relief Society, Jaipur (IHMS)

S. No.	Service Name	Rates approved by State Level Committee	Remarks
21	Registration of OPD patient	Rs 10/- per transaction	To be paid by Applicant

Above rates are inclusive of GST

10. Planning Department

S. No.	Service Name	Rates approved by State Level Committee	Remarks
22	Bhamashah Enrolment	Rs 23/- per successful enrolment	To be paid by RajCOMP Info Services Ltd. (RISL)

Above rates are exclusive of GST

11. Au Insurance Broking Services Ltd.

S. No.	Service Name	Rates approved by State Level Committee	Remarks
23	Apply for Insurance Policy		To be paid by Au Insurance Broking Services Pvt. Ltd
	• Apply for Insurance Policy	15% of OD portion of the premium	
	• 2- Wheeler Insurance Premium	13% of OD portion of the premium	
	• Motor Insurance Premium (Comprehensive)	2% of OD portion of the premium	
	• Motor Insurance Premium (Standalone Third Party)	13% of premium	
	• PA Insurance Premium	13% of premium	
	• Travel Insurance Premium	13% of premium	
• Home Insurance Premium	13% of premium		

Above rates are exclusive of GST.

As per IRDA guidelines, in motor Business, the commission is payable only on Own Damage (OD) portion of the Premium.

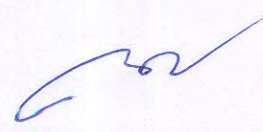
12. Fino Payments Bank Ltd.

24. Account Verification:

Per Transaction value (Credited to Beneficiary Account)	Service Charges to be paid by Customer	Fino Share	Rates approved by State Level Committee
	Inclusive of GST	Inclusive of GST	Inclusive of GST
Re 1	Rs 5	Rs 2	Rs 3

25. Money Transfer:

Start Slab	End Slab	Service Charges to be paid by Customer	Fino Share	Rates approved by State Level Committee
		In Rs. Inclusive of GST	In Rs. Inclusive of GST	In Rs. Inclusive of GST
100	1000	15	5.90	9.10
1001	2000	30	5.90	24.10
2001	3000	45	5.90	39.10
3001	4000	60	5.90	54.10
4001	5000	75	5.90	69.10



13. Haqdarshak Empowerment Solutions Private Limited

S. No.	Service Name	Rates approved by State Level Committee	Remarks
26	Screening services – Check eligibility for applying to various government schemes / services	Rs 10/- per transaction	To be paid by Applicant

Above rates are inclusive of GST

14. Spice Digital Limited (SDL)

S. No.	Service Name	Rates approved by State Level Committee	Remarks
27	Railway eTicket Booking	Rs 10/- for Non-AC Rs 20/- for AC In addition to this, 0.2% of Ticket Base Fare Value.	To be paid by Spice Digital Limited (SDL)

Above rates are inclusive of GST

* Ticket Base Fare Value shall be computed after excluding applicable service charge + PG Charge + any other charge

15. MedCords Healthcare Solutions Private Limited

S. No.	Service Name	Rates approved by State Level Committee	Remarks
28	Digital Health Profile Creation of Individual	Rs 10/- per transaction	To be paid by MedCords Healthcare Solutions Private Limited
29	Renewal of Digital Health Profile of Individual	Rs 10/- per transaction	
30	Digital Health Profile Creation of Family	Rs 20/- per transaction	
31	Renewal of Digital Health Profile of Family	Rs 20/- per transaction	
32	Consultation, Follow-up & Second Opinion from specialist Doctors	Rs 30/- per transaction	
33	Consultation, Follow-up & Second Opinion from Doctor of patent choice	5% of Doctors Actual Fees	

Above rates are inclusive of GST

Follow-up visit charges will not be levied if patient visits within 7 days of first visit.

16. MMTc Ltd. (Metals and Minerals Trading Corporation of India)

S. No.	Service Name	Rates approved by State Level Committee	Remarks
34	Distribution of 10 gm silver coin	Rs 15/-	To be paid by MMTc Ltd.
35	Distribution of 20 gm silver coin	Rs 25/-	
36	Distribution of 1 gm gold coin	Rs 25/-	
37	Distribution of 5 gm gold coin	Rs 150/-	

Above rates are exclusive of GST

13. Haqdarshak Empowerment Solutions Private Limited

S. No.	Service Name	Rates approved by State Level Committee	Remarks
26	Screening services – Check eligibility for applying to various government schemes / services	Rs 10/- per transaction	To be paid by Applicant

Above rates are inclusive of GST

14. Spice Digital Limited (SDL)

S. No.	Service Name	Rates approved by State Level Committee	Remarks
27	Railway eTicket Booking	Rs 10/- for Non-AC Rs 20/- for AC In addition to this, 0.2% of Ticket Base Fare Value.	To be paid by Spice Digital Limited (SDL)

Above rates are inclusive of GST

* Ticket Base Fare Value shall be computed after excluding applicable service charge + PG Charge + any other charge

15. MedCords Healthcare Solutions Private Limited

S. No.	Service Name	Rates approved by State Level Committee	Remarks
28	Digital Health Profile Creation of Individual	Rs 10/- per transaction	To be paid by MedCords Healthcare Solutions Private Limited
29	Renewal of Digital Health Profile of Individual	Rs 10/- per transaction	
30	Digital Health Profile Creation of Family	Rs 20/- per transaction	To be paid by MedCords Healthcare Solutions Private Limited
31	Renewal of Digital Health Profile of Family	Rs 20/- per transaction	
32	Consultation, Follow-up & Second Opinion from specialist Doctors	Rs 30/- per transaction	
33	Consultation, Follow-up & Second Opinion from Doctor of patient choice	5% of Doctors Actual Fees	

Above rates are inclusive of GST

Follow-up visit charges will not be levied if patient visits within 7 days of first visit.

16. MMTC Ltd. (Metals and Minerals Trading Corporation of India)

S. No.	Service Name	Rates approved by State Level Committee	Remarks
34	Distribution of 10 gm silver coin	Rs 15/-	To be paid by MMTC Ltd.
35	Distribution of 20 gm silver coin	Rs 25/-	
36	Distribution of 1 gm gold coin	Rs 25/-	
37	Distribution of 5 gm gold coin	Rs 150/-	

Above rates are exclusive of GST

17. Sambhav Affordable Housing LLP

S. No.	Service Name	Rates approved by State Level Committee	Remarks
Applications for registration of flats for "Navkar Prime" - a project under CMJAY 2015 at Kishanganj District Ajmer			
38	Form Filling and payment of processing fees	Rs 130/-	To be paid by Sambhav Affordable Housing LLP
39	Collection of Registration Fees	Rs 130/-	

Above rates are inclusive of GST

18. Frontier Markets Consulting Pvt. Ltd.

S. No.	Service Name	Rates approved by State Level Committee	Remarks
40	Rakshak LED Torch	Rs 60/-	To be paid by Frontier Markets Consulting Pvt. Ltd.
41	Rakshak Plus LED Torch	Rs 70/-	
42	Solar Rakshak LED Torch	Rs 80/-	
43	Solar Rakshak Plus	Rs 100/-	

Above rates are inclusive of GST

19. Miscellaneous

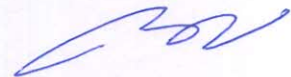
S. No.	Service Name	Rates approved by State Level Committee	Remarks
44	Camp Allowances to Kiosks for Duty in Camps organized by Government_District Administration	Rs 500/- per kiosk per day	District Administration



(R K Sharma)
Additional Director

Copy to the following for information and necessary action:

1. PS to Principal Secretary, IT&C
2. PS to Collector & Chairman, District eGovernance Society, All Districts.
3. PS to HOD, All concerned Departments / PSUs / Organizations
4. PS to Jt. Secretary (Exp. III), Finance Department
5. PS to Jt. Secretary (G&T), Finance Department.
5. PA to FA, DoIT&C
7. Office of the ACP (Dy. Dir.), DoIT&C, All Districts.
8. All Local Service Providers, e-Mitra Project.
9.
10.
11. Guard File



Additional Director